

WellCare Direct Member Reimbursement Form

Use this form when you pay full price for a covered prescription drug. Complete the form and send it to us to ask to be reimbursed. **Send the original prescription label receipt(s) with this form. Cash register and credit card receipts alone are not acceptable as proof of purchase. Forms without the required information can not be processed. Reimbursement is not guaranteed.**

Member Information

Name: _____ **Date of Birth:** _____ **ID Number:** _____

Street Address: _____ **Apt/Unit #:** _____ **Phone #:** _____

City: _____ **State:** _____ **Zip Code:** _____ **Client ID:** 9257

Reason for Request

| | |
|---|--|
| <input type="checkbox"/> No Identification Card Available | <input type="checkbox"/> Copayment Inquiry |
| <input type="checkbox"/> Out of Network Pharmacy Used | <input type="checkbox"/> Pharmacy Unable to Process Claim Electronically |
| <input type="checkbox"/> Emergency – Please Describe | <input type="checkbox"/> Other – Please describe |

Pharmacy/Prescription Information

Please attach **detailed prescription label receipts**. Or you can ask your **pharmacist** to complete the remaining information. See page 2 of this form for more space.

We must have this information to process your claim.

| | | | | |
|-------------------------|----------------------------|------------------------|----------------------------|---------------------------|
| <i>Drug Name</i> | <i>Date of Fill</i> | <i>Quantity</i> | <i>Days Supply</i> | <i>Amount Paid</i> |
| <i>NDC</i> | <i>Dr. Name</i> | <i>Dr. NPI</i> | <i>Pharmacy NPI</i> | <i>RX Number</i> |
| <i>Drug Name</i> | <i>Date of Fill</i> | <i>Quantity</i> | <i>Days Supply</i> | <i>Amount Paid</i> |
| <i>NDC</i> | <i>Dr. Name</i> | <i>Dr. NPI</i> | <i>Pharmacy NPI</i> | <i>RX Number</i> |

Special Instructions:

We must be able to clearly read the information on the prescription label receipt, or your claim may be delayed or denied.

Please mail prescription label receipt(s), cash register receipts and this completed form to:

WellCare
Reimbursement Department
PO Box 31577
Tampa, FL 33631-3577

I certify that the prescription(s) referred to above have been received and information stated is accurate. I certify that the patient for whom this claim is made is a covered person and that the prescription is for the sole use of the named patient. I release all information pertaining to the above claim(s) to the plan administrator, underwriter, sponsored policy holder and/or any person or entity acting on behalf of the patient at their request.

Enrollee Signature*: _____ Date: _____

*If the individual cannot sign, a person who is authorized to do so under state law in the state where the individual resides must sign above. This signature certifies that the person signing is authorized under state law to complete this form and that all documentation of this authority is available upon request by the plan from the individual state Medicaid agency or by the Centers for Medicare & Medicaid Services, the federal agency that runs Medicare.

Example Prescription Label

Below is a sample prescription label. Use this as a guide to find the information you need to complete this form. Each pharmacy has its own label format. Please contact your pharmacy to obtain any missing information.

ABC Pharmacy #1234 (813)555-1234
 NPI: 1234567890 Date of Fill: 1/1/2008
 123 Any Road Physician Name: Smith
 Tampa, FL 12345-6789 NPI: 1234567890

John Doe RX#: 1234567
 Take one (1) capsule by mouth three (3) times daily. Copay: \$10.00
 Amoxicillin 500mg capsules (Teva) Quantity Dispensed: 30
 12345-6789-01 Day Supply: 10
 Refills Remaining: 1
 Original Date: 1/1/2008

10 9

- | | |
|-----------------------------|-----------------------|
| 1. Pharmacy NPI | 6. Amount Paid |
| 2. Date of Fill | 7. Quantity Dispensed |
| 3. Physician Name | 8. Day Supply |
| 4. Physician NPI Number | 9. Drug Name |
| 5. Prescription (RX) Number | 10. NDC |

| Pharmacy/Prescription Information (Continued from Page 1) | | | | |
|---|---------------------|-----------------|---------------------|--------------------|
| <i>Drug Name</i> | <i>Date of Fill</i> | <i>Quantity</i> | <i>Day Supply</i> | <i>Amount Paid</i> |
| <i>NDC</i> | <i>Dr. Name</i> | <i>Dr. NPI</i> | <i>Pharmacy NPI</i> | <i>RX Number</i> |
| <i>Drug Name</i> | <i>Date of Fill</i> | <i>Quantity</i> | <i>Day Supply</i> | <i>Amount Paid</i> |
| <i>NDC</i> | <i>Dr. Name</i> | <i>Dr. NPI</i> | <i>Pharmacy NPI</i> | <i>RX Number</i> |
| <i>Drug Name</i> | <i>Date of Fill</i> | <i>Quantity</i> | <i>Day Supply</i> | <i>Amount Paid</i> |
| <i>NDC</i> | <i>Dr. Name</i> | <i>Dr. NPI</i> | <i>Pharmacy NPI</i> | <i>RX Number</i> |

If you need help with this form, please call us. Call the Customer Service phone number listed on the back of your membership card.